



HEMOPET / HEMOLIFE

11330 Markon Drive, Garden Grove, California 92841

Tel: 714-891-2022 Fax: 714-891-2123

Additional Suggestions for Mailing Diagnostic Samples from *OUTSIDE* the USA:

Due to the increase in postal security and to ensure the arrival of samples intact and unbroken, please use the following as a guide:

- Do not use padded envelopes. Double box with a sturdy cardboard outer box or hard Styrofoam box.
- Remove excess air from the tightly closed tube. Secure the stopper with tape or parafilm. Place this closed and taped sample tube inside a plastic syringe capsule/-case for extra protection. Close the syringe capsule securely with tape.
- Lavender top tubes for DNA Analysis require an **ice pack** with an overnight courier such as Fed-Ex, UPS, or post office Express Mail.
- Samples for Thyroid Analysis coming from outside USA should be shipped via First Class Mail. [See above regarding how samples for DNA Analysis should be sent.] To satisfy USDA requirements clearly label outside of package:
 “CANINE SERUM (&/OR BLOOD), NON-INFECTIOUS, FOR DIAGNOSTIC PURPOSES ONLY.”
 Include 2-4 copies of a letter that includes the following statement:

“This is to certify that this serum (and/or blood) sample is of canine origin and does not include any equine, ruminant, swine or avian material or material in tissue culture. The dog from which this sample was taken is not infectious, and the dog has not been inoculated or exposed to any infectious agents or agricultural concern – the serum (and/or blood) sample has been taken for diagnostic purposes only.”

[If required by your overseas country]

“This test is not available in (insert country name).”

Signature _____ Date _____

This letter is used for USDA Port of Entry Inspection & US Customs Declaration. Place the copies behind the FedEx or other shipping label (in the plastic pouch) so the proper officials have access to it when it enters the USA.

- **Whole Blood** samples for DNA Analysis in Europe/UK/Scandinavia should be submitted DIRECTLY to:

Dr. Lorna J. Kennedy
Center for Integrated Genomic Medical Research
Stopford Building
Oxford Road
Manchester M13 9PT, UK

Tel.: 44-161-275-7316

Email: lorna.kennedy@manchester.ac.uk

- **Whole Blood** samples for DNA Analysis coming from outside the US but NOT from Europe/UK/Scandinavia, should be shipped with an ice pack via 1-2 day courier and sent DIRECTLY to Dr. Dodds in California. Separated Serum may be sent along with Whole Blood samples.
- **Separated Serum** is recommended (please do send unspun blood as hemolysis affects sample quality) for Thyroid Assay. Send by two-day courier, UPS Priority Mail or by First Class Mail to Dr. Dodds.

Please remember to include all relevant and required forms/paperwork as well as check(s), money order(s) or credit card information when shipping samples to Dr. Dodds/Hemopet.

All samples must be received in Hemopet's California office Monday through Saturday.

We hope these suggestions will help us serve our clients more effectively. Should you have any questions, please feel free to contact our office.